# NEMSLETTER

May 2024 Edition

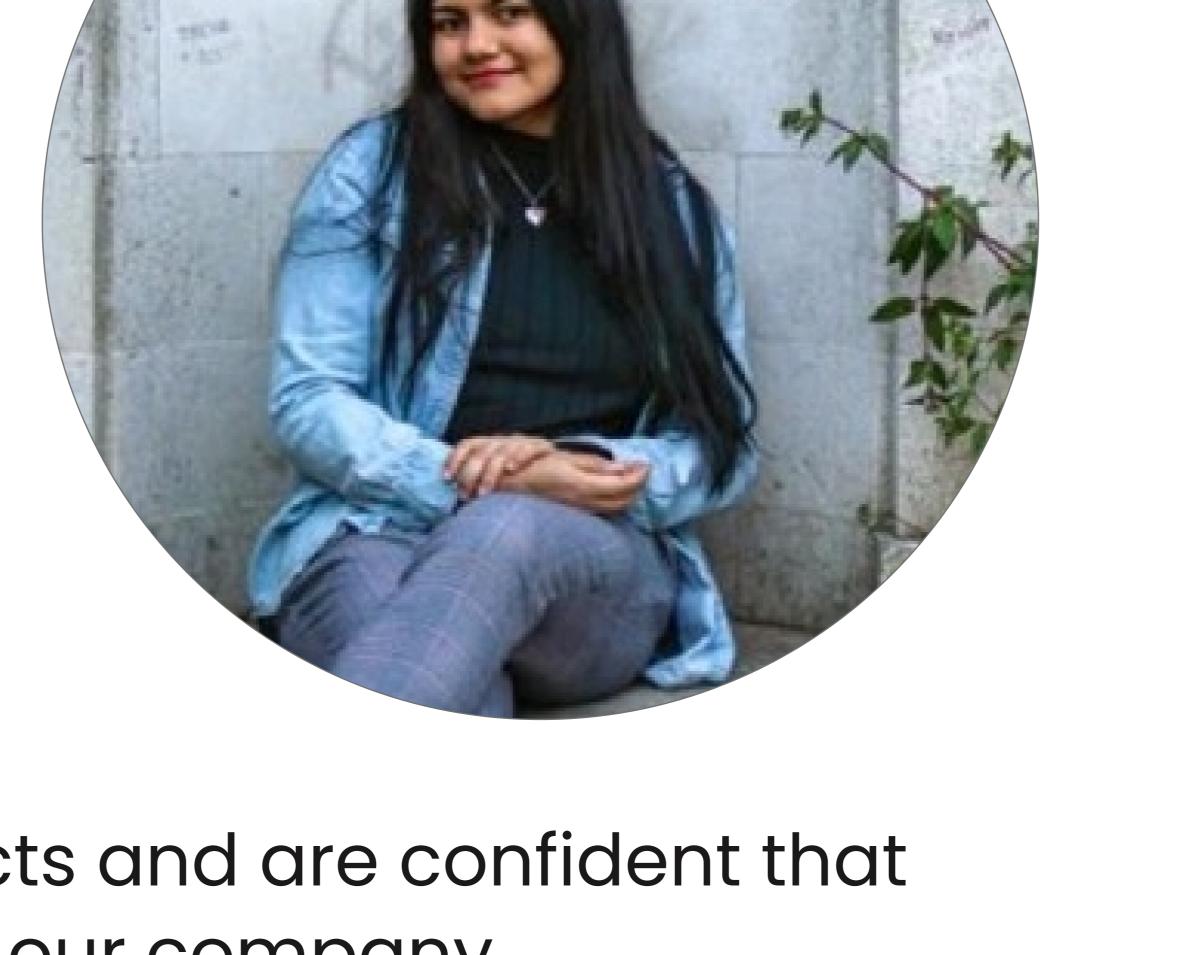


# New Team Members

We extend a warm welcome to Georgia at SM Cleaning.

We are excited to have you on board as an area manager responsible for one of our contracts and are confident that your presence will greatly benefit our company.

Best of luck and success in your new roll.







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Going the extra mile for SM in April is:

#### James Dutton

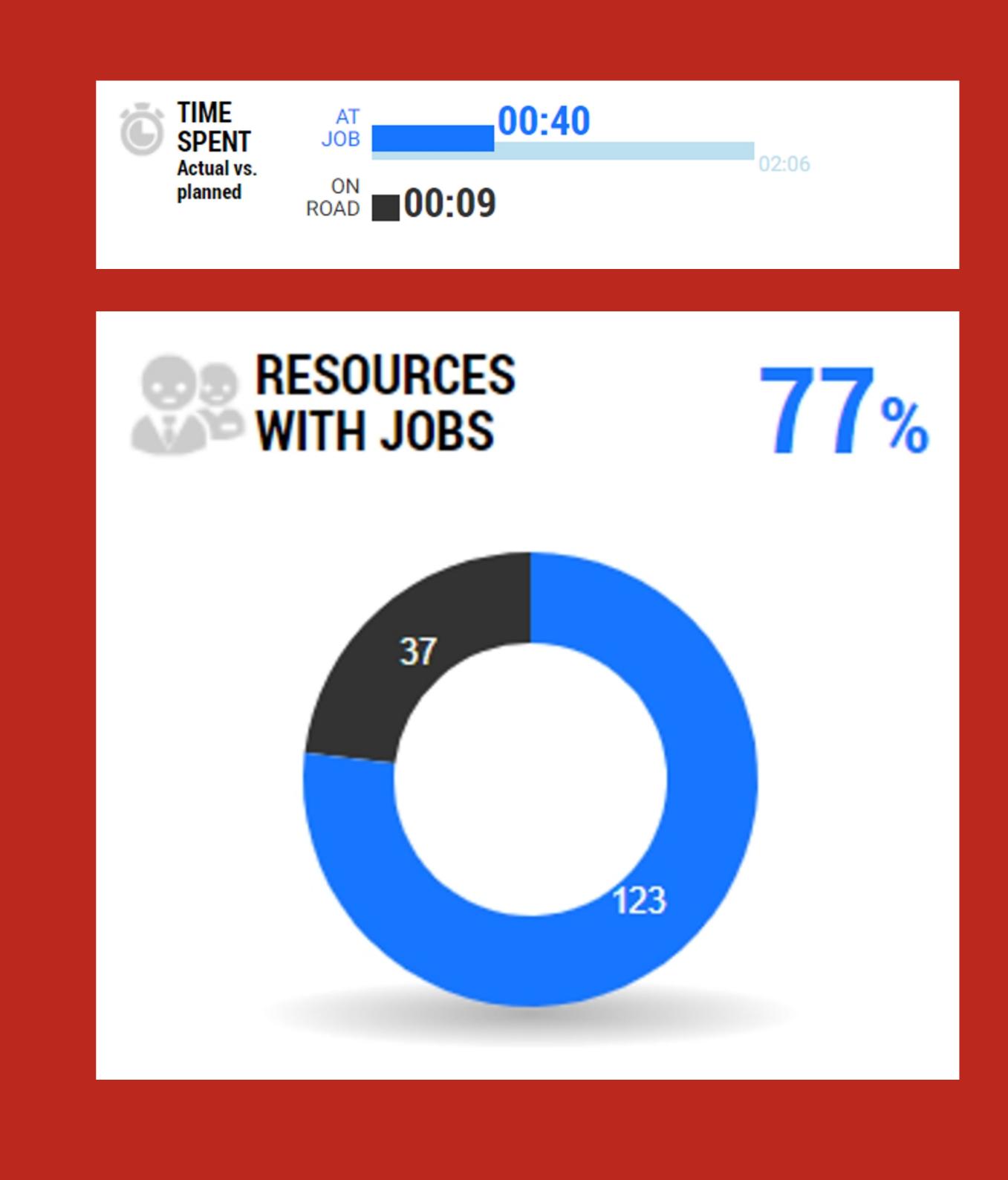
James joined SM Cleaning within the last 2 months in a role as a mobile specialist operative. James' has really shown a great skill set, knowledge and dedication to his role. We have had positive feedback from clients about James' professionalism and attention to detail. The reports of his works which are produced are showing some fantastic results to our clients.

Well done James!

# What's New

### Big Change

We are thrilled to have successfully implemented a significant change in our operations. This change has already started to positively impact business, although not all aspects have been fully integrated yet. It promises to streamline processes, enhance professionalism, and improve the overall efficiency of our company. These improvements will, in turn, benefit our staff and ultimately provide a better experience for our clients.



#### Positive Planet NEWS

In 2023 we partnered with Positive Planet to begin our journey to Net Zero.

Over the year we worked to collect data to measure our emissions, identify emissions hotspots and begin work to reduce our impact. To quantify our baseline emissions, we measured the carbon impact of all business activities.